

Appointment Policy

We try our very best to accommodate your busy schedule and reserve a time specifically for you.

As a courtesy, you will:

- Receive a reminder email or text message two weeks prior to your appointment as a reminder, and again three days before your appointment for you to confirm your attendance.
- Please confirm your appointment to let us know you are coming
- **CALL our office at LEAST 24-hours in advance** if you need to change your scheduled time and date

Please Note: We do not accept changes, reschedules, or cancellations through text message or email. Please call our office at 618-281-6161 if you need to change your appointment.

All “no show” appointments will be met with a \$75 fee.

If “no show” appointments become a habit, we may ask you to place a deposit first before we are able to schedule an appointment for you.